



JOB TITLE: Quality Control Technician
Location: Bracebridge

DEPARTMENT: Operations
Job Type: Full-Time/Permanent

Proudly celebrating 25 years, Muskoka Brewery is a caring and open-minded Ontario Craft Brewery who is passionate about our grassroots culture, our values and the beer and spirits we make. Inspired by the nature in our backyard, we feel strongly connected to each other, our customers and to our communities. This place that we share has made us strong and determined. We are passionate about our beer and spirits, and we will make our mark. We are Muskoka Brewery, and we are here to make our mark, one glass at a time.

We are currently seeking a passionate Quality Control Technician (QC Tech) to join our Operations team. The position of QC Tech reports to the Brewmaster and is responsible for monitoring and facilitating sample testing and quality assurance within the lab. The QC Tech is a key position on the Operations team who must be a self-starter with great energy and a true passion for our beer, spirits, and culture.

RESPONSIBILITIES

As a QC Tech, your responsibilities include:

- Be an ambassador of Muskoka Brewery's Values and purpose statement through authenticity and care.
- The QC team will lead in all aspects of quality testing, recording and reporting, including daily beer checks, microbial testing and sample collection, measurements on packaging materials, beer chemistry, beer carbon dioxide, and finished package quality).
- Take measurements and conduct standardized tests on beer/wort to ensure compliance with Muskoka Brewery quality standards – including factors such as gravity and pH.
- Coordinates microbiology sample collection based on product requirements.
- Support product development teams, including the Brewmaster, in the delivery of new product innovations and value engineering opportunities including analytical and microbial testing.
- With the highest of quality standards, work closely with the Brewmaster and Taproom Sales Manager to test and investigate product concerns, complaints, or packaging issues. The QC team will lead in providing details on root cause analysis and recommendations on best practices and solutions.
- Work with production personnel and Brewers to ensure quality assurance throughout the brewing and production processes by performing scheduled and random quality checks on product during the production process, including final testing prior to product release and provide recommendations to correct deficiencies, as needed.
- Ensure internal calibration, routine cleaning/maintenance, and troubleshooting on critical lab equipment is performed.
- The Quality team will lead daily sensory testing with the team, document and analyze results, provide recommendations and conduct internal team training on sensory testing.
- Assist the operations leaders with the execution of capital purchases, as they apply to the lab, including the cost benefit analysis and recommendations.
- Ensure Good Laboratory Practices (GLP) are followed, support Good Manufacturing Practices (GMP), and provide recommendations to improve current practices and procedures.
- Perform all analytical and sensory routine testing on in-process samples and finished product.



- Ensure complete and accurate analytical data is captured for all required testing in a timely manner.
- Take appropriate corrective action to work with Operations teams when product fails to meet the required specifications.
- Responsible for placing any non-conforming product on hold and supporting the Brewmaster in any rework of finished goods.
- Assist in training production team members on quality checks and reviewing check sheets for completion, including during production and internal warehousing.
- Be available to jump into other areas should the need arise – rolling up our sleeves to help out other departments is what makes us Muskoka Brewery team members.

HEALTH AND SAFETY

- Promote accident prevention by eliminating potential hazards and incorporating proper body mechanics in training procedures.
- This position will actively participate in our safe operations by providing feedback and suggestions to the Brewmaster, Safety Specialist, and JHSC to contribute to the continuous improvements of our brewery
- Inspect equipment and perform continuous housekeeping duties to meet the sanitation expectations.

QUALIFICATIONS

- University Degree in Biology, Chemistry, or related field of study.
- Chemical engineering, food science, and/or lab technician education, preferred.
- 2+ years of experience in food and beverage manufacturing.
- Relevant and applicable experience in quality control in a food/beverage production environment, an asset.
- Experience creating Standard Operating Procedures, processes, working with a Total Quality Management System (TQM), and implementing Continuous Improvement strategies, an asset.
- Proven experience using a variety of laboratory equipment and use of chemicals for testing purposes.
- Strong analytical data analysis skills.
- Knowledge in HACCP (Hazard Analysis Critical Control Point) principles, an asset.
- Undoubtable passion for laboratory operations and the brewing industry.
- Energized through team collaboration and supportive of team members' development.
- Someone who is eager to challenge the 'status quo' to drive unique and authentic innovation.
- Someone who is eager to be a Muskoka Brewery ambassador and believes in our products.
- Able to work shift work, weekends and holiday schedules, as required.
- Must possess excellent verbal and written communication skills.
- Proven creative craft beer mindset and is engaged in innovation and research-oriented learning.
- Able to work under minimal supervision as well as within a team
- Detail-oriented with excellent problem-solving ability
- Excellent time management and organization skills
- Good communication skills
- Proficient in Microsoft office programs (Word, Excel, etc.)



Our ideal candidate has a passion for our culture, our brand and being an active member of our team. Please note: only those shortlisted will be contacted. AT MUSKOKA BREWERY, WE WELCOME EVERYONE. WE PROUDLY STAND FOR EQUALITY, RESPECT, INCLUSION, AND ALWAYS SPEAKING UP. We are committed to providing a safe and dignified work environment for all employees and candidates, regardless of gender, race, ethnicity, sexual orientation, disability, neurodiversity, religion, or any other aspect of their identity. If you require assistance or a reasonable accommodation in completing the application materials or any aspect of the application process, please contact Human Resources.

We thank you for your interest.

