



Passionate about craft beer?

Want to work for a collaborative Sales team?

Check out our Craft Beer Enthusiast role in Muskoka

About the brewery

After 25 years, Muskoka Brewery remains a caring and open-minded Ontario Craft Brewery who is passionate about our brand, grassroots culture, and values. We are more than great beer! We are great people who love the road less traveled, adventurers at heart who love to venture off the beaten path. Together, we are Muskoka Brewery, and we are here to make our mark, one glass at a time!

Why are we so passionate about our brewery?

- ✓ **The Comp Package:** Competitive Living Wages, Flexible Work options
- ✓ **Perks And Fun Collaborations:** Brewery Bucks, Moonlight Kettle teams, Wellness challenges, recognition programs, attend brewery events, after work pints and more
- ✓ **Winning Culture:** Working with an award-winning team and culture: Great Places to Work, Canada's Top 10 Company Culture, Gold Award for Gender Parity, and various brand and brewing awards
- ✓ **Values & People First:** Proudly Canada's First Living Wage Brewery, we live our values of team-based resolve, recognizing and celebrating every one's unique qualities, innovative and thirsty with authenticity and caring as our foundation
- ✓ **Get Involved:** We love our team, our local communities, and our unique industry, we collectively make a difference in our community.
- ✓ Passionate about nature and inclusion and roll up our sleeves to make a difference.
- With our We Belong Committee, we stand for equity, respect, inclusion, and always speaking up. We welcome everyone and are committed to continuously seek new ways of creating a safe and inclusive for our team, our customer, and our community.
- With our Green Team, we are commitment to environmentally sustainable innovation, ensuring that the beer we drink today protects our planet for the beer drinkers of tomorrow.



The Craft Beer Enthusiast Role

We have several positions open for this role with varying start and end dates!

Reporting to the Taproom Sales Manager, the Craft Beer Enthusiasts (Taproom Retail) is at the heart of what we brew, ensuring quality product leaves our Brewery every time! The enthusiastic, high-energy individual truly enjoys working in a team environment, while always looking for ways to improve.

Our ideal candidate is a team player with a strong collaborative spirit; enjoys getting involved in new ventures, creative mind set and is a great ambassador of Muskoka Brewery's values and brand.

Key Responsibilities:

- Responsible for the overall Muskoka Brewery experience of all taproom guests
- Greeting and welcoming each guest and providing an exceptional experience that is both fun and educational
- Potential for Leading guided tours and tastings to both small and large groups
- Conducting structured tastings both at the tasting bar and to private groups
- Achieving daily sales targets
- Daily opening and closing procedures
- Assisting with taproom store displays and merchandising
- Rotating beer inventory and stock accordingly
- Daily cleaning and maintaining of the retail, event and outdoor spaces
- Actively participating in maintaining an immaculate and fun workspace
- Attending company meetings and training seminars as required
- Packaging online store orders efficiently and correctly.
- Following all COVID protocols set out by the Company
- Ready to work in all weather conditions, indoor and outdoor.
- Serve food and drinks to our amazing customers
- Other duties as requested

QUALIFICATIONS:

- Must be energetic, enthusiastic, and excel in a team environment
- Experience with a POS system and handling cash/credit/debit card transactions is an asset
- Proven record of customer centric service
- Attention to detail is essential
- Ability to follow processes set by leads and manager
- Understanding the full role is both Ecommerce and Taproom based
- Honest and reliable



- Exemplary work ethic and commitment to our values
- Highly organized, self-motivated with an ability to multi-task
- Excellent verbal communication skills are required.
- Familiarity with Microsoft Office operating systems
- A passion for craft beer
- Serving experience is considered an asset

REQUIREMENTS:

- All candidates must be Smart Serve certified and available to work weekends and special events
- Must be a minimum 18 years of age
- With the continued pandemic and the widespread of the Omicron and Delta variant, and the infection rates and spread increased for those unvaccinated, all Muskoka Brewery employees are required to be fully vaccinated with a COVID-19 vaccine series (double vaccination or single dose of Johnson and Johnson) by March 21, 2022. For a two dose vaccine series, employees must receive one dose of COVID-19 vaccine by January 31, 2022 and/or two doses of COVID-19 vaccine by March 21, 2022. Proof of vaccination is required.

Working Conditions:

- Must be available to work all shift including days, evenings, weekends and holidays
- Working in extreme heat and cooler temperatures
- Ability to carry, move, push and pull heavy items safely
- Ability to walk, stand and move around for long periods of time
- Must be able to lift 25 lbs
- Comfortable with propane heaters and wood burning fires
- Comfortable working in a kitchen as required (food handlers certificate an asset)
- Manufacturing environment

Our ideal candidate has a passion for our culture, our brand and being an active member of our team. Please submit your resume and cover letter to HR@Muskokabrewery.com with the subject line **Summer Taproom Application**.

We thank you for your interest. Only those shortlisted will be contacted. AT MUSKOKA BREWERY, WE WELCOME EVERYONE. WE PROUDLY STAND FOR EQUALITY, RESPECT, INCLUSION, AND ALWAYS SPEAKING UP. We are committed to providing a safe and dignified work environment for all employees and candidates, regardless of gender, race, ethnicity, sexual orientation, disability, neurodiversity, religion, or any other aspect of their identity. If you require assistance or a reasonable accommodation in completing the application materials or any aspect of the application process, please contact Human Resources.

